

Video Relay Service is the most significant communication access development in the history of the struggles by profoundly deaf persons to gain access to communication in social and economic settings. It's development is consistent with our nation's intent to address the cultural, language and interactive needs of our diverse American society. I strongly urge the FCC to encourage its expansion and development as an option of equal significance and contributory value to text telephone relay service because it is the preferred and highly effective option of our nation's profoundly deaf population, the major consumer group utilizing the interstate telephone relay service mandated by the Americans with Disabilities Act. I am included as a consumer within this group.